



BLUE CARE NETWORK AFFILIATED PROVIDER OFFICES AND FACILITY STAFF

August 2011

August provider fairs

Date	Location	Time	Audience
August 10	Marquette: Up Front and Company	8:30 to 11:30 a.m.	All providers
August 16	Frankenmuth: Bavarian Inn	8:30 a.m. to 1 p.m.	Professional providers
August 24	Traverse City: Holiday Inn West Bay	8:30 to 11:30 a.m.	All providers
August 29	Sterling Heights: Sterling Inn	8:30 to 11:30 a.m.	Professional providers

RSVP to jholzhausen@bcbsm.com. Type the word "fair" and the location in the subject line, and list attendee names in the body of your email.

e-referral news

- The self-service password reset function is now operational. If you have not logged in since before July 25, on your next login you will receive a prompt to create a security profile and answer a security question. For more information, please see the password reset article in the Referral News section of the e-referral home page at ereferrals.bcbsm.com.
- E-referral works best when the referring physician uses the system in the most efficient manner. To get the most out of e-referral, see the tips on Page 42 of the July-Aug. *BCN Provider News*.

▶ Health e-Blue updates

Providers can now enter data from health maintenance exams and preventive office visits in the *Treatment Opportunities by Condition/Measure* panel on Health e-BlueSM. Service subtypes of *health maintenance exam* and *preventive office visit* now appear in the drop-down menu for your selection. Additional information is available on Page 18 of the 2011 *Specifications* document in the Resources section of the Health e-Blue home page.

▶ Designates information intended for primary care physicians only.

Colorectal cancer screenings

Blue Care Network recognizes colorectal cancer screening as preventive care under National Health Reform. In order to avoid patient cost sharing for a screening colonoscopy or sigmoidoscopy, report the primary diagnosis to BCN as V76.51, even if polyps are detected and removed during the procedure, to indicate that the procedure was a planned screening. Be sure to add a secondary diagnosis if applicable. For more information, please see Page 38 of the July-Aug. *BCN Provider News*.

Blue Elect Plus is here

You may begin to see patients covered by Blue Elect Plus, Blue Care Network's new self-referral option plan. Members must choose a primary care physician from BCN's network. Blue Elect Plus covers certain preventive services only when the member's PCP provides those services. **Referrals are not required**, but costs are lower when members remain in BCN's provider network for health care services. For more information about Blue Elect Plus, please see the article on Page 4 of the July-August *BCN Provider News*.

EFT reminder

Deposits do not always occur on the same date as the transfer of electronic funds. BCN transfers funds on Fridays, but you should check with your bank to learn when it deposits the transferred funds into your account.

Holiday closing

Blue Care Network offices will be closed on Labor Day, Monday, Sept. 5.



If you have questions or need assistance, please contact **(name)**

Phone:

E-mail: