



October 2009

Log in to Health e-Blue training

Save the date — **Thursday, Oct. 22** — to attend our **Health e-BlueSM training Webinar** from 12:30 to 3 p.m. Space is limited, and you must register by Monday, Oct. 12. Participants are eligible for a cash prize drawing. Contact your provider representative for details.

Healthy Blue Living notes

New member weight requirements:

Effective Oct. 1, Healthy Blue LivingSM members have new weight requirements to qualify for enhanced benefits. For more information, please see Page 16 of the Sept.-Oct. *Network News*.

Billing tip:

If a Healthy Blue Living member visits your office only for completion of the *Qualification Form*, please bill with the V700 code. If you have questions about completing the *Qualification Form*, please contact your provider representative.

Blue Choice POS ends Dec. 31

Effective Sept. 1, 2009, BCN is no longer processing applications for the Blue Choice[®] Point of Service network. Beginning Jan. 1, 2010, a new Blue Choice PPOSM product that will use the BCBSM TRUST PPO network will replace the Blue Choice POS product.

Completing the Status Claim Review form

To prevent rejection of your *Status Claim Review Form*, you must re-bill the entire claim for any services performed on a particular date of service and include any corrections. For more information, see Chapter 15, Professional Claim Examples, in the *BCN Provider Manual*.

Reminder! The Sept.-Oct. *Network News* is the last paper newsletter you will receive from BCN. Be sure to subscribe for e-mail notification for the new electronic *BCN Provider News*. Go to cbbsm.com/providernews to register.

H1N1 vaccine reimbursement

The federal government will provide the H1N1 vaccine at no cost for the 2009-2010 flu season. BCN will cover the cost of administering the vaccine for individual members and members in fully-insured customer groups. Self-funded groups with plans that do not include immunization coverage may choose to add coverage for their employees. You can verify your BCN member's coverage by checking web-DENIS, CAREN or Provider Inquiry.

Noncompliant member policy

The Blue Care Network of Michigan Noncompliant (Failure to Comply) Member Policy for 2009 Base PRP is available on Health e-Blue. October 1 is the first day to begin recording noncompliant member information on Health e-Blue. **You will need to re-enter any noncompliant information you entered prior to Oct. 1**, otherwise you will not receive credit for those members.

Eligibility reports

Blue Care Network will no longer print and mail Member Eligibility Reports following the October 2009 report. Beginning in November, primary care physicians may obtain their member eligibility data in a sortable text file format, if needed, by contacting their group administrator. If your group administrator has not arranged to receive the monthly file via an EDDI mailbox or if you do not have a group administrator, please check eligibility on web-DENIS or CAREN or contact your BCN provider representative for assistance.

If you have questions or need assistance, please contact **(Lawrence S. Hayes)**
Phone: 248-455-3509

