



Healthy Blue Living notes

Primary care physician responsibilities for Healthy *Blue Living*SM and Healthy *Blue Living Rewards*SM members:

- Accommodate the member's request for an appointment time that occurs within the first 90 days of the member's enrollment.
- Order all required lab tests (cotinine test is required only for members who report they do not use tobacco).
- Complete the *Blue Care Network Qualification Form* and enter the required lab results for new evaluations, re-enrollment, re-evaluations for tobacco use and weight loss, and all follow-up visits.
- For follow-up visits:
 - Complete all form fields in order for the form to be counted.
 - Re-enter the negative cotinine results for nonsmokers.
- If completing a paper form, the PCP must sign the form.
- Submit the forms promptly to BCN to ensure the member's cost sharing is not increased.
 - Preferred method is via Health e-BlueSM.
 - PCP or member may mail or fax the completed form to BCN.

Electronic voucher and EFT update

Providers currently signed up for electronic funds transfer with Blue Cross Blue Shield of Michigan can now view Blue Care Network electronic vouchers on web-DENIS. BCN begins paying claims via EFT the week of June 6, 2011.

If you are already signed up for BCBSM EFT, you do not need to take any action. If you wish to sign up for BCBSM/BCN EFT, go to bcbsm.com/provider/provider_secured_services/eft.shtml.



Onsite radiology reviews

BCN is conducting a statewide outpatient radiology quality and compliance program. Over the next three years, CareCore National will perform onsite reviews of all BCN-contracted outpatient radiology centers and practitioner offices that engage in radiology services. Provider offices will receive a letter in advance of their scheduled review. For more information, contact your provider representative.

Billing News

- Each issue of *BCN Provider News* contains clinical editing billing tips to ensure that your claims are promptly and properly adjudicated and that BCN receives accurate reporting of the performed procedures. See Page 31 of the May-June issue for the most recent billing tips.
- See Page 29 of the May-June issue for a link and instructions on how to send your general billing questions to the *BCN Provider News* mailbox. We will publish questions of general interest in upcoming issues.

National health reform - preventive services

Lists of BCN preventive service and immunization codes with no member cost sharing are available on web-DENIS. Click on *BCN Provider Publications and Resources*, then click on *Health Reform*.

For instructions on checking web-DENIS to determine if the Affordable Care Act preventive care mandate applies to your BCN member, see Page 5 of the May-June *BCN Provider News*.

If you have questions or need assistance, please contact **(name)**

Phone:

E-mail: