



April 2009

## New enrollment and change forms

New Enrollment and Change forms have been implemented for BCN professional providers. The forms will expedite the processing of professional provider enrollment requests. The forms are available on [MiBCN.com](http://MiBCN.com) > *I am a provider* > *Enrollment*. We recommend that you complete the new forms online, print a copy to sign, then fax or mail to Provider Enrollment and Data Management. **Hand printing the forms may cause delays in processing your requests.**

## BCNA vaccines

- BCN Advantage always pays for flu, pneumonia and hepatitis B vaccines as a part B medical benefit.
- Most immunizations for BCN Advantage members are covered under the Part D or prescription drug benefit.
  - A physician who provides Part D vaccines to a BCN Advantage member should have the member pay in advance for the vaccine and the administration fee.
  - The member can then submit a Direct Member Reimbursement form, and BCN advantage will reimburse the member his or her cost minus any member cost shares. For more information, please see Page 5 of the March-April *Network News*.

## New diabetic DME vendor

Effective April 1, 2009, J&B Medical Supply Co. will supply all diabetic materials through its network of providers for BCN commercial and BCN Advantage members. Northwood Inc. will continue to supply all non-diabetic durable medical equipment and supplies. BCN members whose current diabetic DME provider is not in the J&B network will have until the end of April to select a new provider. For more information, contact your BCN provider representative.

## BCN offices closed

Blue Care Network offices will be closed Friday, April 10. Offices will reopen Monday, April 13.

## BCN medical policies

The *BCN Medical Policy Manual* is now available on web-DENIS. The manual is a reference guide containing the medical policies of BCN. Go to *BCN Provider Publications and Resources* and click on *BCN Medical Policy Manual* under *What's New*.

## Reminder: new clinical editing appeal process

Effective April 1, 2009, providers will be allowed only one level of appeal when appealing a denial. A revised Clinical Editing Appeal form is available on web-DENIS > *BCN Provider Publications and Resources* > *Forms*. For more information, please see Page 35 in the March-April *Network News*.

If you have questions or need assistance, please contact **(Lawrence S. Hayes)**  
**Phone:248-455-3509**